

2210 Systems Analysis (SYSANALYS)

Army eLearning (<https://usarmy.skillport.com>) offered courses

Managing Customer-Driven Process Improvement

- *Why Customer Driven?*
- *Identifying What the Customer Wants*
- *Translating Requirements into Process Goals*
- *Understanding Processes*
- *Implementing Improvements*
- *Managing Process Improvements*

Six Sigma Team Implementation

- *Six Sigma: Listening to the Voice of the Customer*
- *Six Sigma DMAIC: Defining the Problem*
- *Six Sigma DMAIC: Measuring the Process*
- *Six Sigma DMAIC: Analyzing the Data*
- *Six Sigma DMAIC: Analyzing the Process*

Systems Thinking in the 21st Century

- *What is Systems Thinking?*
- *Building a Healthy System*
- *Systems-thinking Models and Thinking Skills*
- *System Archetypes*
- *Redesigning Your Organization: Part I*
- *Redesigning Your Organization: Part II*
- *Taking Systems Thinking into Your Personal Life*

Consulting with the External Client

- *Diagnosing and Planning*

Strategic Management

- *Strategic Management – Corporate Implementation*

How to Write an Effective Internal Business Case

- *Preparing a Business Case*
- *Writing a Business Case*
- *Presenting Your Case*

Project Scope Management

- *Planning Project Scope*
- *Controlling Project Scope*

Project Cost Management

- *Estimating Activity Costs*
- *Budgeting and Controlling Costs*

Consulting with the Internal Client

- *Essentials of Internal Consulting*
- *Internal Consulting Skills*
- *Establishing a Relationship with Internal Clients*
- *A Workable Solution for Internal Clients*
- *Evaluating Internal Assignments*

Business Execution

- *Foundations for Business Execution*
- *Creating a Business Execution Culture*
- *Business Execution in Action*

Building Better Work Relationships

- *Working Effectively with Customers*

Project Management for IT Professionals

- *Introduction to IT Project Management*
- *Functions of IT Project Managers*
- *The Life Cycle of an IT Project*
- *Managing the Execution and Control of IT Projects*
- *Managing Efficiencies of IT Projects*

Strategic Project Management for IT Projects

- *Strategic Planning and Positioning for IT Projects*
- *Strategic Approaches to Managing IT Projects*
- *Estimating the IT Project Work Effort*
- *IT Project Leadership, Authority & Accountability*
- *Managing Multiple IT Projects*
- *Cost Management and IT Project Trade-offs*

Project Management Essentials

- *An Introduction to Project Management*
- *Project Life Cycles and Stakeholders*
- *Introduction to Project Process Groups and Initiating a Project*
- *Project Planning*
- *Executing, Monitoring & Controlling, and Closing a Project*

Project Integration Management

- *Initiating a Project and Preparing the Project Plan*
- *Project Integration: Executing and Completing a Project*

Net Safety

- *Network Security Issues*

Information System Security

- *Security Management and Operations Security Practices*
- *Access Control and Physical Security*
- *Cryptography and Network Security*
- *Security Architecture and Applications Security*
- *Business Continuity Planning, Law, and Ethics*

To Register for Army eLearning and courses:

1. Log onto AKO: <https://www.us.army.mil>
2. Click on My Education (under Self-Service).
3. Click on the Access the Army e-Learning Portal Page link.
4. Click on the New User Link.
5. Choose "Register for the Army e-Learning Program" on the left side menu.
6. On the next page: Enter your AKO User Name and AKO password, and click on submit.
7. Complete every block on the registration form and click on Submit at the bottom of the page.
8. Once the system accepts your registration you will receive two emails in your AKO email account. One email has your e-Learning logon ID (AKO User Name) and the address you will use to log onto the e-Learning Program, and the second email will contain your password.
9. When you logon to e-Learning click on the folder of the courses you are interested in taking or type in the course number/course title in the Search For block. Once you get to the course title, click Play Course.