

2210 — Policy and Planning (PLCYPLN)

Involves a wide range of IT management activities that typically extend and apply to an entire organization or major components of an organization. This includes strategic planning, capital planning and investment control, workforce planning, policy and standards development, resource management, knowledge management, architecture and infrastructure planning and management, auditing, and information security management. Functions commonly performed by employees in this specialty may include: developing and maintaining strategic plans; assessing policy needs and developing policies to govern IT activities; providing policy guidance to IT management, staff, and customers; defining current and future business environments; preparing IT budgets; managing IT investment portfolios; establishing metrics to measure and evaluate systems performance and total cost of ownership; identifying and addressing IT workforce planning and management issues, such as recruitment, retention, and training; conducting audits of IT programs and projects; and/or ensuring the rigorous application of information security/information assurance policies, principles, and practices in the delivery of planning and management services.